

BELLA AT HOME
ONLINE SHOP TERMS

For all enquiries please contact social@bellaitalia.co.uk.

The Big Table Group Limited trading as Bella Italia (“we”, “us”) is registered in England with company number **12631102** with registered Office at Lower Ground Floor, Elsley House, 24/30 Great Titchfield Street, London, W1W 8BF

1: Sale and Purchase.

1.1 We will sell and you will purchase products subject to our terms and conditions of business set out below. This contract comes into existence when your order has been accepted by us in accordance with these terms and conditions.

1.2 By placing an order for goods with age restrictions, you declare that you are age 18 or over in order to purchase the goods. We request the right to request proof of your age before we agree to accept an order or to deliver the goods.

1.3 We shall endeavour to ensure that all items shown are accurately represented. There may however be slight variations from time to time which you agree to accept providing the variations are not substantial.

1.4 We use our approved supplier, La Tua Pasta Limited, to supply the food and drink products in your order.

2: Price.

2.1 All prices are quoted in pounds Sterling and are inclusive of VAT where applicable.

2.2 All prices are exclusive of delivery and packaging, unless otherwise stated. Details of our UK delivery charges are set out at checkout.

2.3 Prices are correct at the time of order and relate to Internet purchases only. All prices are subject to change without notice. All orders for products are subject to availability and we reserve the right to decline to supply an individual or other organisation.

2.4 If an error is discovered in the price of the goods that you have ordered, we will inform you as soon as possible. In the event that you order an item and the price on the website is incorrect we will contact you with the correct price and ask you if you still wish us to fulfil your order at this price. We shall be under no obligation to fulfil any order which was advertised at an incorrect price. Should you choose to decline to order at the correct price we will refund your payment in accordance with paragraph 10 below.

3: Payment.

Payment must be made in pounds Sterling only by any method specified from time to time on the website.

4: Passing of Property.

The title of the goods does not pass to you until the full payment has been made by the customer, and received by us, and the goods delivered.

5: Passing of Risk.

The risk in the products will pass to you on delivery, as set out in paragraph 6.3 below. The risk in this context is taken to mean any damage or cost arising as a result of the purchased products to either the purchaser, the purchasers property or to any other third party or property.

6: Delivery.

6.1 Any date or time period for delivery will be considered as indicative only and does not form a guarantee. You will be informed of any products not available at the time of their order and will be sent to you, as soon as possible,

when received from our suppliers. We cannot be held responsible for losses or inconveniences caused as a result of delays in deliveries by us or our suppliers. However, delivery will be made as soon as possible once your order has been accepted.

6.2 All products are sent by postal service or courier of our choice. Deliveries may need to be signed for upon receipt.

6.3 On delivery of the goods the purchaser of the goods becomes responsible for any losses or damages arising as a result of their use however they may arise.

6.4 Deliveries are to UK mainland only.

7: Acceptance.

You agree to inspect any products on delivery and will notify us of any defects promptly. If no such action is taken, we will consider the products being as described, of satisfactory quality and for their purposes, and may not accept any rejection at a later date. Your statutory customer rights are not affected.

8. Supplier.

Our range of products are supplied by approved Bella at Home vendors.

9: Returns Procedure.

9.1 If products are to be rejected, you will comply with the returns procedure as set out in this paragraph 9. In such circumstances we will accept any returned products should the return be complete and with a valid proof of purchase, in its original, unopened packaging and in a re-saleable condition.

9.2 If you decide to return your purchase to us, please ensure that you request a proof of posting. Please note that except in cases where rejection is due to a defect of discrepancy in the order, delivery charge and return postage will not be refunded.

9.3 Subject to satisfactory receipt of the returned product and in accordance with these terms and conditions, you will receive a full refund of the purchase, which will be credited to you via the same method of payment of the original purchase. Faulty or damaged products must be returned before the refund can be issued.

9.4 In cases where the rejection is due to a defect or discrepancy in the order, you will not be responsible for the return delivery charge referred to in paragraph 9.2. When the return arrives back at our office it will be assessed and should it be concluded that the products are faulty or that there was a discrepancy in the order, the return delivery charge will be credited back to you with the original purchase price and delivery charge.

10. General

10.1 Please note that our products are only available in the United Kingdom and, as such, may be unavailable in the region or country from which you are accessing the Site.

10.2 If any part or parts of these terms and conditions are deemed invalid, void or unenforceable, then that part or those parts will be considered severable from these terms and conditions thereby not preventing the remainder from being enforceable or effective.

10.3 These terms and conditions may be revised at any time and we reserve the right to do so. You are, therefore, advised to keep up to date with the contents of these terms and conditions as revisions are binding upon you.

10.4 Nothing in these terms and conditions will reduce your statutory rights relating to faulty or mis-described goods. For further information about your statutory rights contact your local authority Trading Standards Department or Citizen's Advice Bureau.

11. Data Protection

We will at all times use your personal data provided in the course of processing an order, only as necessary on order to complete that order. You may be given the opportunity separately to consent to hearing about our products and offers. We will share your data with our approved supplier La Tua, pursuant to Data Processing Agreement. We

utilise shopify to process your online order.

We will process your data in accordance with our privacy policy, available at www.bellaitalia.co.uk/privacypolicy.

12. Governing Law.

Your use of this website and any purchase by you on this Site of any products will be governed by English Law and will be deemed to have occurred in mainland United Kingdom.